

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu
Assignee: Dell Products L.P.
Title: System and Method for Event Tracking Across Plural Contact Mediums
Serial No.: 10/728,692 **Filed:** December 5, 2003
Examiner: Gabrielle A. McCormick **Group Art Unit:** 3629
Docket No.: DC-05675 **Customer No.:** 33438

April 16, 2009

Electronically Filed

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated April 8, 2009, having a shortened statutory response period ending July 8, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.